



Date: 15.12.2022

To,

**REDBOY SECURITY & PROTECTION PVT LTD**

**A PROFILE**

**We are licensed by Govt of Maharashtra (office of the joint commissioner of Police and controlling authority, Mumbai) to engage in the business of private security agency for the state of Maharashtra.**

REDBOY SECURITY and Protection Pvt. Ltd is an enterprise of Ramee Group of companies having its presence in Oman, Dubai, Bahrain, Mauritius and India. We have a team of more than 1200 professionally trained security personnel guarding a impressive list of clients which includes, Multi - National Companies, Corporate Offices, Industrial units, Banks, Hotels, residences etc. REDBOY SECURITY provides smartly uniformed, highly trained and well-supervised guards who are responsible for security and safety of assets, personnel and property against losses due to thefts, pilferage, intrusions, fire, flooding and accidents.

REDBOY SECURITY is the most professional security organization in the country because of our total commitment to quality and customer satisfaction. We seriously understand the sensitivity of security business and the importance of providing professional and specialized expertise in accordance with the requirements and also to the utmost satisfaction of the client.



**REDBOY SECURITY in India currently provides the following services:**

- **STATIC & MOBILE GUARDING - ARMED & UNARMED**
- **TRAINING**
- **EXECUTIVE PROTECTION**
- **EXHIBITIONS & SPECIAL EVENTS**
- **RISK ANALYSIS & CRISIS MANAGEMENT**
- **INTERNAL & EXTERNAL INVESTIGATIONS**

## **GUARDING SERVICES**

Guarding Services carry out the following functions at individual premises: -

- **Vigilance**
- **Access/Gate House Control**
- **Reception Management**
- **External & Internal Patrols**
- **Periphery Guarding**
- **Theft & threat Control**
- **Vehicle Checks & Parking Management**
- **Man & Material Movement administration**
- **Emergences Procedure & Response**
- **Firefighting & First aid administration**

The success of our **Guarding Division** can be attributed to our approach to this business. The Group's guarding personnel are direct employees of REDBOY SECURITY. They are carefully selected, thoroughly vetted and properly trained. REDBOY SECURITY guards are smartly uniformed, equipped and well supervised.

The Group firmly believes in three main criteria in providing quality-guarding services: SELECTION, TRAINING, and SUPERVISION.

## **SELECTION**

Utmost attention is given to the recruitment of our personnel in accordance with stringent parameters laid down as the group's policy. These includes

- Physical & Educational assessment - Education, Age, Physical fitness.
- Verification & Background Checks – internal & Police
- General Knowledge and IQ examination
- General Aptitude & attitude



- Vigilant bend of mind
- Behavioral Examinations

## TRAINING

Prior to commencement of service, it is mandatory for all REDBOY SECURITY employees to undertake a basic Security Training Course, which imparts the necessary skills to perform duties.

In addition to lessons on basic guarding skills they are taught the rudiments of First Aid, Fire Fighting and Self-Defence training programs all the year round. Besides the in-house training courses for REDBOY SECURITY Personnel, the Company also conducts tailor made training programs for large industrial and business houses. Basic Course and On the Job Training is given to individuals before they are placed at the site.

## Approach

REDBOY Security's training program curriculum has been prepared based in the changing international security trends. Each new security personnel must successfully complete the Basic Training. All courses culminate in written, oral and practical examinations. Guards that pass the course are given a Certificate of Completion. A focus on Quality Awareness is an integral part of all Basic Training.

## Basic Training Program

S.No	Subject	Salient Points Covered
1.	Course Introduction & Orientation	Role of Security, threats and general measures to counter threats, aim of the course, history of REDBOY SECURITY and coverage of subjects
2.	Uniform & Equipment	Wearing of uniform, its importance and occasion to wear, its maintenance, when and how to use whistle and baton
3.	Commencing Duties	Preparing for duties, reporting, taking over duty including understanding site instructions, points for attention & documentation
4.	Fire Prevention and Control	Chemistry of fire, Types of fire, Causes, Detection and Extinguishing system, use of hand-held extinguishers, evacuation drill, action in case of burns, preventive measures, Demonstration & Practice
5.	Dealing with people	Fundamentals of dealing with people, types of people - employees and visitors, their peculiarities, handling government officials, handling complaints



6.	Gate House Duties	Access control, electronic control systems, identification of personnel & authorization, types of passes, key control
7.	Telephone Procedure	Receiving and relaying messages, maintenance of records
8.	Service Conditions	Pay & allowances, EPF, ESI, leave, gratuity
9.	Code of Conduct	Honesty, dependability, reliability, politeness and firmness
11.	Patrolling	Purpose of patrolling, types of patrolling, preparation for patrolling, procedure, handling of incidents of emergent nature, reporting incident
12.	Legal Obligations	Provision of law for safety of body and property, right of self-defence, use of minimum force, types of offences when arrest can be made, procedure for arrest
13.	Search Procedures	Principles of search, search of personnel and baggage, vehicle and premises, maintenance of records, use of hand-held metal detector
14.	Emergency Procedures	Definition, importance of quick response, types of emergencies, action in case of fire, bomb, accident, gas or oil leak, mob control, unrest, misbehaviour by own employee
15.	Guard Alertness	Why alertness? How to remain alert - principles, surveillance, improving general awareness, Dos and Don'ts on an assignment
16.	First Aid	Aim, types of emergencies requiring first aid, action required, practice
17.	Psychometric Test	To check suitability of the individual for security as a profession
18.	Medical Test	By a doctor to check fitness in all respects
19.	Tests	Two tests - oral and written to check assimilation and maintain record of individual abilities

### **Refresher training**

Each employee must successfully complete 16 hours of REFRESHER training within each succeeding 12-month period. Monthly training sessions will be scheduled throughout the contract year to ensure that everyone is covered within 12 months of his or her last training sessions



## Refresher program

Sl. no.	Subject
1.	Search procedure
2.	Personnel search
3.	Vehicle Search
4.	Area Search
5.	Gate House/Reception Duties
6.	Guard Alertness
7.	Patrolling
8.	Incident reporting
9.	Fire Prevention & Control
10.	Bomb Detection & Search

## SUPERVISORY TRAINING

Each supervisor is individually selected for his/her position based on his/her experience, education and demonstrated performance. Once selected, he/she will receive supervisory training prior to assignment.

## Supervisory training program

Sl. No.	Subject
1.	Environment Awareness & Surveillance
2.	Duties at various gates (Passport, Types of passes, Emergencies)
3.	How to maintain alertness on duty
4.	Customer Care
5.	Employee Motivation
6.	Incident report writing
7.	Functions of Supervision - Duties & Skills of Supervisor
8.	Fire Prevention & Control
9.	Bomb Detection & Search



10.	First Aid
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## **SUPERVISION**

In order to provide quality service, REDBOY SECURITY gives immense importance to in depth and active on-the-ground supervision. In this regard, a strong operations team comprising of managers, inspectors, and patrolling supervisors carry out checks on all our assignments and guards on a 24 hrs. basis. Other than the normal supervisory team, each member of support staff, starting from the Executives to the highest level, perform random check at every location.

### **Government Regulation**

Each guarding personnel's are guided through his/her rights and responsibilities within the parameter of the company's policy. REDBOY SECURITY adhere to all necessary compliances of Government like PF, ESI, Gratuity, Bonus, National and Gazetted Holidays. REDBOY SECURITY follows the Minimum Wages policy as directed by governing State Governments/Boards.

### **Round the clock control room**

In order to provide the best service to its customers, the Company has developed a concept of 24 hours Control Room. A trained controller is put in each control room whose receives messages, analyses them and inform the right person. This acts as a one point communication and command centre, after the regular office hours.

### **REDBOY Security's MANAGEMENT APPROACH**

REDBOY Security's security management is based on these principles:

- Thoroughly understand the requirement
- Be totally dedicated to accomplish the mission
- Provide all resources necessary to accomplish the mission
- Recruit staff with the best potential
- Train and motivate supervisors
- Build leaders and teams
- Regular training & refreshers
- Use positive motivation
- Internal promotions
- Pro-actively alert for every security and emergency risk.
- Regular client meeting and feedback.

We maintain a close liaison with the local police authorities to seek advance information of any activities so as to take preventive measures and relay information to the



concerned Security officials. Police liaison occurs at all levels, from the local Station House Officers, right up to the most senior Director General of Police levels through the offices of the Internal Security Department of REDBOY SECURITY which consists of retired Police Officers who work for REDBOY SECURITY and serve as Consultants to the company.

Starting with a well-structured management organization and project team, REDBOY SECURITY utilizes a number of innovative management techniques and practices that enable it to provide the finest security services available.

REDBOY SECURITY. Offers the optimal combination of specific project experience, commitment to quality, global security expertise and local operational support to meet and exceed the expectations of its clients.

## **COMPLIANCE DOCUMENTS-**

We are fully compliant towards statutory requirements.

### **1-Certificate of Incorporation-**

Corporate identity number-U5510MH2000PTC124370

### **2-Shops and Establishment Lic-**

Registration number- 820169439 /commercial II, Ward HW

### **3-PAN**

AABCP8056B

### **4-GST**

GST (registration number) – 27AABCP8056B1ZK

### **5-ESIC**

Mica/1RM-8217(35-05886-101)

### **6-PF**

MH/BAN/125208/pf/eng /iv/ 603

### **7- PT**

P T E C number-99361 668708P

### **8-MLWF**

EST code- Mum-34816



## 9-MSME

UDYAM-MH-18-0201006

## 10-PSARA

Registration No. : 2491

## Partial Client List

<b>Particular</b>	<b>Location</b>
Juhu Hotels Pvt Ltd	MAHARASHTRA
Ramee Hotels Pvt. Ltd.	MAHARASHTRA
Creative Hotels Pvt. Ltd	MAHARASHTRA
Chandra Gupta Restaurant & Bar	MAHARASHTRA
Ramee Guest line Pvt. Ltd	MAHARASHTRA
Ramee Technologies & Hospitality Ltd.	Chennai
Food hall	MAHARASHTRA
Mc Donalds (Hardcastle Restaurant)	MAHARASHTRA
Ramee Homtel	MAHARASHTRA
Ramani Hotels Ltd	Hyderabad
Ramesh Mahal	MAHARASHTRA
Senorita Bldg.	MAHARASHTRA
Parasmani Co. op. Housing Society.	MAHARASHTRA
Sumit Bungalow	MAHARASHTRA
Maitri Society	MAHARASHTRA
Prabhadevi Industrial Estate	MAHARASHTRA
Everest Masala	MAHARASHTRA
Shanti Roller Mills	UTTAR PRADESH
Jyoti Structures Ltd.	MAHARASHTRA
Gondecha Enterprise	MAHARASHTRA
Incab Industries	MAHARASHTRA
Parekh Enterprise	MAHARASHTRA
Centerone Mall	MAHARASHTRA
Future Group	MAHARASHTRA
Chennai Mall	Chennai
Reliance Industries Limited	MAHARASHTRA
Sobo Central Mall	MAHARASHTRA
Food Hall	MAHARASHTRA
Central	MAHARASHTRA
Big bazaar	MAHARASHTRA
Brand Factory	MAHARASHTRA
FBB	MAHARASHTRA
Neerus Ensembles Pvt Ltd.	MAHARASHTRA

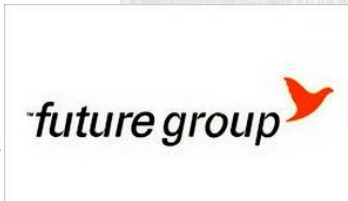
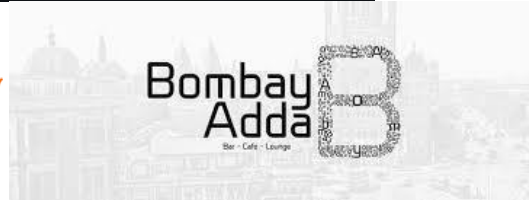




# REDBOY

SECURITY & PROTECTION PVT. LTD.

Neerus, Goregaon	MAHARASHTRA
Namo Sons	MAHARASHTRA
Amish Kumar Trading Company	MAHARASHTRA
Kamla Mills	MAHARASHTRA
Jayesh Industries Ltd	MAHARASHTRA
Oma Hospital	MAHARASHTRA



Best Regards,

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